



## **PROTECTION OF PERSONAL DATA**

Pursuant to Public General Act [Ley Organica] 15/1999 of December 13 on the Protection of Personal Data, you are hereby informed that the personal details that you provide via this website or subsequently as a result of the initial contact made hereon will be incorporated into a file controlled by Consorcio de Aguas de Bilbao-Bizkaia for the purpose of facilitating the management of queries and requests filed with us.

To exercise your right of access, correction, cancellation and objection, please write to Subdirección Jurídico-Administrativa, Consorcio de Aguas Bilbao-Bizkaia, C/ San Vicente nº 8, Edificio Albia I, 48001 Bilbao (Bizkaia), or register your request and electronically via the citizens' portal.

Any failure to provide or complete the personal details required will mean that your query cannot be dealt with. Please notify us of any change in your personal details so that the information in our files can be kept up to date and error-free.

You are informed that the necessary technical and organisational security measures have been set in place to assure the security of your personal details and prevent any unauthorised alteration, loss, processing or access to same, as provided for in Article 9 of the aforesaid Public General Act and Royal Decree 1720/2007 of December 21 proving the regulations for the implementation of the said Act.